

Netherlands Jobs Expertini®

Dutch-speaking Customer Service Advisor for Microsoft

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Category: office-and-administrative-support

Dutch-speaking Customer Service Advisor for Microsoft

Are you a technology enthusiast eager to integrate your passion into your career? This is your opportunity to fast-track to success! #wearehiring

Join an exciting adventure with a team at Microsoft, one of the world's leading tech companies known for its innovative software, services, and devices. Dive into the world of technological excellence and innovation.

Dutch-speaking Customer Service Advisor for Microsoft

If you are fluent in Dutch and eager to delve into the realm of computer software, consumer electronics, personal computers, and digital platforms, seize this opportunity to become a part of the Dutch Microsoft Support team. This role involves supporting customers from the Netherlands, offering a unique chance to grow in the tech industry

Your profile

Proficient in Dutch with very good command of English (both spoken and written).

- Technical research skills to troubleshoot customer problems
- Exceptional communication skills
- Problem-solving mentality and a strong sense of ownership

- Sales experience with consumer products and services will be an asset
- Positive and team oriented attitude

Your responsibilities

- Identify customers' needs and deliver appropriate solutions, including sales
- Guide customers facing issues related to billing inquiries, handle transactions and provide resolution to inquiries in a timely manner
- Assist customers to place an order and related issues
- Answer customers' inquiries and troubleshoot or escalate technical issues that they face and assist customers with account issues
- Follow standard diagnostic procedures with an emphasis on handling the most frequently asked questions as effectively as possible

Benefits

- **Full relocation support, including all costs from your departure until you are settled in your new home in Greece.**
- Competitive salary package + 2 additional salaries per year
- Refer a friend program with a referral bonus of up to 3,500 euros
- Health benefits and numerous other discounts
- Fully paid training provided by certified trainers
- Career paths within a large company with more than 11,500 employees
- Special events, community and social responsibility initiatives
- Free online Greek courses
- State-of-the-art work environment with relaxing breakout areas
- The opportunity to work for a Great Place to Work certified company

This position is designed to cultivate your passion for technology and excellent customer service, situated in the beautiful setting of Greece. If you're seeking a role that will enlarge your professional network and enhance your communication skills, get ready for an exciting journey ahead!

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